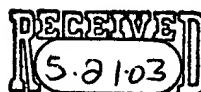


#8 BONE)
6-403
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Official



Attorney Docket No. 99P7449US

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of)

Xinzhong Leon Xu)

Application No.: 09/241,335)

Filed: February 1, 1999)

For: INTERACTIVE VOICE RESPONSE)
SYSTEMS WITH GENERAL-PURPOSE)
BLOCKS)

Examiner: T. Teague

Art Unit: 2645

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By:

Jeanette L. Taplin

AMENDMENT B

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the second, non-final Office Action mailed December 12, 2002, please amend the application as follows. A petition for Extension of Time for 3 months is enclosed herewith.

In the Claims

Please amend claim 23 as follows:

1. (previously amended) An interactive voice response system, comprising:

SN: 09/241,335

Docket: 99P7449US